

## Client interface

Client interface technologies like mobile phones, point-of-sale devices, biometric cards, scanners, and GPS have improved efficiency in enrolment and claims processes by automating processes and digitizing data. Technologies are most effective when they are accompanied by process changes. It remains to be seen whether technology can replace the high-touch human interaction that currently characterizes many microinsurance schemes, without compromising client understanding.

Show 246 items per resource

### Projects

### Emerging Insights

### Publications

### Other resources

### Relevant Links

---

Source URL: <http://www.impactinsurance.org/topic/technology/subtopic/client-interface>