Type of Event: Webinar
Date: May 10, 2018
Venue: Online

Description:

On May 10, 2018, the Facility, in partnership with FSDA and AFD organized a webinar on “Putting client insights into practice”. Though most insurers are collecting data about and from clients, they often struggle to put that information into practice in a way that makes sense for their business. During this webinar, we shared structures, processes and tricks of the trade that help successful companies to do so.

Presenters: Angela Madriz (BIMA Latin America), Osvaldo Gimenez (BIMA Paraguay), Saurabh Sharma (Britam Kenya) and Alice Merry (the ILO’s Impact Insurance Facility). Moderator: Aparna Dalal (the ILO’s Impact Insurance Facility).

The entire webinar can be rewatched on our [YouTube channel](https://www.youtube.com/watch?v=4thzJwvjPwU). You can access the slides of the webinar through [SlideShare](https://www.slideshare.net/IIFacility/webinar-on-putting-client-insights-into-practice).