

Enrollment

Success in enrolment requires simple and quick procedures, convenient place and timing, and a trustworthy interface for the client. Technology has been a prime enabler for efficient enrolment through client identification, registration, and documentation. The enrolment systems that work the best are those that combine some level of human interaction (e.g. a call centre or agent) with technological solutions. They should also integrate easily into the client's daily life and work routine.

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