Health Microinsurance Emerging Lesson #15

Theme: Health Claims

Source: Palmyrah Workers' Development Society (PWDS)

Learning Theme: Health

The claims service provided by the insurer and its TPA was transparent and had clear processes. Clients were very satisfied with the claims processing, because of this they were willing to wait for renewals, negotiate with the insurer, and pay an increased rate of premium even when it was increased by about 30 per cent.

Source URL: http://www.impactinsurance.org/hwg/lessons/health-microinsurance-emerging-lesson-15

Links: