



HIGHLIGHT OF THE MONTH

QUICK LINKS



[Register now for the Impact Insurance Academy](#)

The Facility and the International Training Centre of the ILO are excited to announce a week-long training on different aspects of inclusive insurance. The [Impact Insurance Academy](#) takes place in Turin, Italy from September 10 to 14. The course features electives on agriculture insurance, market research, business viability and claims management amongst other topics.

[Social Finance and Impact Insurance on LinkedIn](#)



KNOWLEDGE UPDATE

[Paper: Financial inclusion and health – how the financial services industry is responding to health risks](#)

[Lisa Morgan and Craig Churchill, the Facility](#)

Developing solutions that address ill health can be a triple win for clients, society and financial service providers. Keeping clients and their families healthy makes business sense, but while there is great demand for such solutions, only a few providers have focussed on tackling health challenges. Our latest paper includes case studies and outlines the scope for financial service providers to develop holistic health solutions.

[Catch up with our blog!](#)

[The Facility](#)

Check out the latest posts on what is being done in the Caribbean to [protect enterprises against climate change](#); the challenges of helping [hard-to-reach clients in Kenya](#); and “Estherisc”, a brand-new platform for [decentralized insurance applications](#) using blockchain technology.

[Webinar recording now available: Putting client insights into practice](#)

[The Facility, Financial Sector Deepening Africa \(FSDA\) and the French Development Agency \(AFD\)](#)

Did you miss our webinar “Putting client insights into practice”, organized with AFD and FSDA? You can now catch up through the [recording on our website](#). Learn how BIMA and Britam are collecting data about clients and putting that information into practice.

[What customers need is key, but finding out what this is, requires getting out of the office](#)

[The Microinsurance Network](#)

During the Microinsurance Network’s latest Expert Forum, the importance of a customer-centric mentality was an important theme. Reaching out to and working with low-income groups can be a precarious venture for financial institutions, but it can be a profitable one. [Read more here](#).

NEWS FLASH

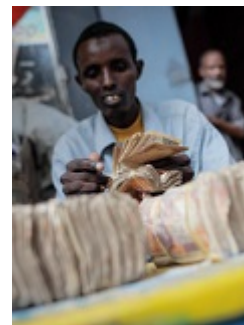
[Sign up for our training in Kenya on claims management](#)

There is still time to register for our upcoming training in Nairobi, on June 11 and 12, on “Claims management in microinsurance”! If you are involved in claims processes for your insurance program, or if your organization is working on a new insurance programme and claims process, then this is an excellent learning opportunity. Registration closes soon, so do not miss out!

[Executive education course on microinsurance and emerging consumers](#)

[Start following us now!](#)

[Cenfri publication](#)



[Exploring barriers to remittances in sub-Saharan African](#)

[Microinsurance Catastrophe Risk Organization](#)



[Winner of the 2018 Celent Model Insurer Award](#)

at the University of Zürich

The University of Zurich is still accepting registrations for its executive education course on “Microinsurance and emerging consumers”, to be held on June 28 and 29! This two-day course allows participants to gain a basic understanding of microinsurance and learn about key challenges in providing insurance services in emerging and developing economies. [Click here](#) to find out more.

New assessment measures the value of an agricultural index insurance contract for small-scale farmers

As you may know, the Facility has, together with the Feed the Future Innovation Lab for Assets and Market Access (AMA Innovation Lab) at UC Davis, developed the [3-D Client Value Assessment tool](#). Read the AMA Innovation Lab’s article on why the quality of index insurance is so important and what the 3-D tool does to assess it.

More information

- [Articles](#)
- [Publications](#)
- [Videos](#)

Join us on



[Interested in other publications? Click here to update your subscription preferences](#)

Housed at the International Labour Organization, the Impact Insurance Facility enables the insurance industry, governments, and their partners to realise the potential of insurance for social and economic development. The Facility was launched in 2008 with generous support from the Bill & Melinda Gates Foundation, and has received subsequent funding from several donors.

Copyright © 2018 ILO's Impact Insurance Facility, All rights reserved.

[Unsubscribe from the list](#)