Impact Insurance Forum 2018
Taj Padmozi Hotel – Room Amalila, Lusaka, Zambia
November 6th, 2018, 09:00 – 12:30

Forum theme:
Ten years of Impact Insurance

Registration
Registration to the Forum is free for all Conference participants, but places are limited! Register now at [http://www.impactinsurance.org/registration/impact-insurance-forum-2018](http://www.impactinsurance.org/registration/impact-insurance-forum-2018).

Forum objectives
- Examine how the inclusive insurance market has evolved over the past decade in terms of products, clients, distribution channels, partnerships and technology used;
- Explore what are the lessons that the ILO’s Impact Insurance Facility and its partners have learnt in these areas over this period; and
- Discuss how these lessons will shape the next ten years of impact insurance.

Target audience
The Forum is targeted towards insurance practitioners, including insurance providers, risk carriers, and distribution partners. The discussions will also benefit specialized government agencies dealing with inclusive insurance.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:30 – 09:00</td>
<td>Registration</td>
</tr>
</tbody>
</table>
| 09:00 – 09:15 | **(S1) Introduction: Ten years of Impact Insurance**  
Craig Churchill (ILO’s Impact Insurance Facility) |
| 09:15 – 10:00 | **(S2) Plenary discussion: Product evolution**  
Miguel Solana (ILO’s Impact Insurance Facility), Thembisa Mapukata (Old Mutual South Africa), Indika Kiriwandeniya (Sanasa Insurance Company Limited), Lorenzo Chan (Pioneer Life Incorporated) |
| 10:00 – 10:45 | **(S3) Plenary discussion: Technology for building scale, time and cost efficiencies**  
Pranav Prashad (ILO’s Impact Insurance Facility), Richard Leftley (MicroEnsure), M.K. Balachandran (HDFC Ergo General Insurance Company Limited), Jennifer Phillips (Munich Climate Insurance Initiative) |
| 10:45 – 11:00 | Networking break                                                                 |
| 11:00 – 12:15 | **(S4) Plenary discussion: What will the next ten years look like? Trends in products and technology**  
Lisa Morgan (ILO’s Impact Insurance Facility), Andy Thorburn (GBG Insurance), Doubell Chamberlain (Cenfri) |
| 12:15 – 12:30 | **(S5) Wrap up and closing**  
Craig Churchill (ILO’s Impact Insurance Facility) |
| 12:30 | Lunch |

~ End of Forum and start of the 2018 International Microinsurance Conference ~