



May 2016 FR SP [Forward to a friend](#)

HIGHLIGHT OF THE MONTH

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[Eight new innovation partners in Sub-Saharan Africa](#)

We are excited to announce eight new innovation partners in Sub-Saharan Africa. Through the partnership with Agence Française de Développement (AFD) to stimulate innovation in Sub-Saharan Africa, the ILO's Impact Insurance Facility will work with eight organizations to implement innovative insurance solutions that improve outreach and provide value to low-income households and informal workers. To learn about each project, [click here](#).

[Call for tender](#)



KNOWLEDGE UPDATE

[Emerging Insight: Why metrics matter for customer centricity](#)

Our latest Emerging Insight shares how metrics can be used to improve customer value and experience. The case at hand is MetLife, and you can read about their journey to customer centricity [here](#).

[Briefing Note: Insurance for small businesses](#)

Alice Merry, the ILO's Impact Insurance Facility

Small businesses are exposed to a wide range of risks from theft of assets to illness of a key worker or a natural disaster. Our most recent Briefing Note shows how insurance is an important tool to better manage such risks.

[Struggling to thrive: How Kenya's low-income families \(try to\) pay for healthcare](#)

Julie Zollmann and Nirmala Ravishankar, FSD Kenya

FSD Kenya's report explores the healthcare financing challenge faced by poor Kenyan households. Combining quantitative and qualitative evidence-based studies, the report provides a comprehensive account of how the poor access and pay for healthcare in Kenya.

NEWS FLASH

[11th International Microinsurance conference: full report now available](#)

Munich Re Foundation has published the full report on the 11th International Microinsurance Conference that took place in Casablanca, Morocco in November 2015.

[Microinsurance Learning Sessions: Kenya aims to have an inclusive and competitive insurance market by 2030](#)

Microinsurance Learning Sessions on "Microinsurance business models for Africa" took place in Diani/Mombasa in April, 2016. Some 80 insurance experts attended the event. You can read a full report on the sessions [here](#) and the presentations may be viewed [here](#).

[22nd annual Boulder Microfinance Training \(MFT\) program from July 18th to August 5th in Turin, Italy](#)

The 22nd Annual Boulder Microfinance Training (MFT) program will be held from July 18 to August 5 in Turin, Italy. The 2016 Boulder MFT Program will offer over 50 elective courses to choose from. Registration is now open and can be done [here](#).

[Study on MI in Sri Lanka & MNOs in Asia](#)

[Consultancy vacancy](#)



[Climate insurance product option in Ethiopia](#)

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Housed at the International Labour Organization, the Impact Insurance Facility enables the insurance industry, governments, and their partners to realise the potential of insurance for social and economic development. The Facility was launched in 2008 with generous support from the Bill & Melinda Gates Foundation, and has received subsequent funding from several donors, including the Z Zurich Foundation, Munich Re Foundation, the World Bank Group, USAID, AFD, FSDA, Africa Re and AusAID.

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